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– Chris Bailey  
Kidde



C A S E S T U D Y

## Problem

- > Required professional output from PeopleSoft® EnterpriseOne
- > Needed to replicate a wide range of existing forms
- > Solution had to have minimal impact on WAN performance

## Solution

FormScape®

## Results

- > Delivers all required documents, regardless of complexity
- > Eliminates the need for pre-printed forms and dedicated printers
- > Furnishes required throughput



### INDUSTRY

Manufacturing

### COMPANY

Headquartered in Berkshire, U.K., Kidde is a leading global supplier of fire and safety products, systems, and services to industrial, commercial, aerospace, combustion control, and retail customers.

### FORMSCAPE PRODUCTS

FormScape

### ERP SOLUTION

PeopleSoft EnterpriseOne

### ANNUAL REVENUES

£ 938 M annual sales in 2003

# FormScape Helps Kidde Deliver Complex Forms without Sacrificing WAN Performance

Eighteen months ago, Kidde began a large implementation of PeopleSoft EnterpriseOne to provide the entire company with a single IT solution centered on a single data center. Today, PeopleSoft serves about 400 users in three companies, but ultimately all companies will employ the product. As part of this ERP implementation, Kidde needed a document formatting solution. "We needed document output management software to print POs, invoices, and other documents," says Chris Bailey, IT Projects Manager for Kidde, who serves as the global project manager for the entire ERP system.

Kidde considered several products that supported PeopleSoft EnterpriseOne before unanimously choosing FormScape. Explains Bailey, "Because we're using a central data center, users are not just printing across the corridor, they're printing around the world. So we were concerned with the solution's impact on wide area network (WAN) performance. FormScape allows the use of data-rich tagged PDF files during development, then uses Output Stream Access (OSA), which consumes minimal bandwidth in the production environment. This clever design – combined with a flexible and friendly development environment – allows us to create complex forms without impacting WAN performance."

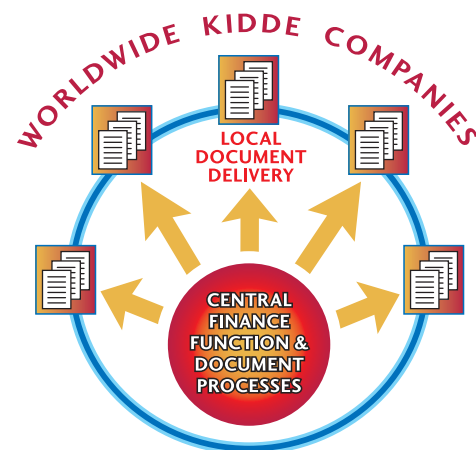
## FORMSCAPE PROFESSIONAL SERVICES DOES THE JOB RIGHT

FormScape Professional Services implemented FormScape for Kidde and developed the necessary forms and documents. Says Bailey, "We received a great deal of support from FormScape. Using FormScape best practices, FormScape Professional Services essentially created our forms for us, which was a great relief since our team resources were concentrated on the PeopleSoft implementation."

## REPLICATING COMPLEX FORMS

Because Kidde is still in the midst of its ERP implementation, it has concentrated its FormScape development efforts on replicating existing forms to enable consistent branding and communications. Kidde currently uses FormScape to produce more than 25 different document types, including inspection documents, quotations, acknowledgements, invoices, purchase orders, labels, and bar codes. Some of these documents are quite complex, for example, XML-encoded 3D barcodes – and FormScape has handled that complexity with ease.

Kidde modifies many of these forms for use in multiple companies. "FormScape speeds the forms development process by allowing us to change specific fields, rather than having to re-build the entire form for each new division," says Bailey.



The Kidde Document Process Automation Architecture

## ELIMINATING PREPRINTED FORMS

Before employing FormScape, Kidde produced most of its forms on preprinted stationery. "We no longer need dedicated printers to handle special forms," says Bailey. "All our printers hold two types of paper, plain and with a logo, in two printer drawers. We now can print any of our forms on either type of paper from any of our printers, which means people can simply print on their local printer. These capabilities make FormScape easier and more flexible to use than preprinted forms."

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